



# 2021 SEBB Open Enrollment Memo

Important information and reminders for benefit-eligible employees

## 2nd Annual SEBB Open Enrollment Begins October 26, 2020

If you wish to make changes to your coverage for the plan year starting January 1, 2021 (including adding new dependents), be sure to make your changes in the Health Care Authority's online enrollment system, SEBB My Account: <https://myaccount.hca.wa.gov/auth> between October 26 and November 23, 2020. If you do not want to make any changes to your health plans, you do not need to take action during open enrollment (unless you've been asked by the Health Care Authority to re-attest to a premium surcharge). **Note:** If you wish to continue contributing to a Medical Flexible Spending Arrangement or Dependent Care Assistance Program, you will need to re-enroll.

## Employee Benefit Guides

The Health Care Authority will not be mailing benefit guides to the homes of benefit-eligible employees like last year. However, their content can be found on their web page:

<https://www.hca.wa.gov/employee-retiree-benefits/sebb-open-enrollment>.

The Partners Group has created a benefit guide to aid you as you navigate open enrollment, which is attached to this email and also linked on the HR Employee Benefits web page: <https://www.ohsd.net/Page/8355>.

## New Benefit: Steps Program

The Partners Group has worked closely with Aflac and the Health Care Authority to create a new program, which Oak Harbor Public Schools has elected to offer to employees. It is completely optional and includes plans for:

- Accident - helps cover the costs associated with the treatment of a covered accidental injury
- Critical Illness, Cancer, MS/ALS - helps with out-of-pocket medical expenses and living expenses that can accompany a covered critical illness
- Hospital - helps cover some of the costs (medical and nonmedical) associated with a covered hospital stay due to a sickness or accidental injury

For questions about the plans, contact Barry Wiebe at 360-510-1460. More information is also included in the attached benefit guide.

## Webinars

Some of our insurance carriers are offering webinars for open enrollment. To get registered, visit SEBB's webinar page: <https://www.hca.wa.gov/employee-retiree-benefits/open-enrollment-webinars-sebb>

Schedule:

- Kaiser Permanente WA: 7:00am, 3:00pm, & 6:00pm on 10/21/2020, 10/28/2020, 11/4/2020, 11/11/2020, and 11/18/2020
- Premera: 4:30pm on 10/27/2020, 10/28/2020, 10/29/2020, 11/3/2020, 11/4/2020, 11/5/2020, 11/10/2020, 11/11/2020, 11/12/2020, 11/17/2020, 11/18/2020, and 11/19/2020
- Uniform Medical Plan: 4:00pm on 11/2/2020

- Willamette Dental Group: 9:00am on 10/28/2020, 12:00pm on 11/5/2020, and 3:30pm on 11/16/2020
- Navia Benefit Solutions (FSA/DCAP): 4:00pm on 10/27/2020 and 11/12/2020
- The Standard (LTD): 4:00pm on 10/27/2020, 5:00pm on 10/28/2020, and 6:00pm on 10/29/2020

### **SEBB My Account: How to prepare**

If you're looking to make changes during open enrollment, one of the most helpful ways to get a headstart is to make sure you have your SEBB My Account username and password handy. If you have forgotten your username and/or password, use the 'Forgot your username?' or 'Forgot your password?' hyperlinks to get a username reminder or password reset.

From SEBB My Account, <https://myaccount.hca.wa.gov/auth>, you can view your current coverage to help you decide if you'd like to make changes and you can also review your residential and mailing addresses to ensure it reflects your most current information.

### **Who to contact**

#### **Employees should contact the plan providers directly for help with**

- |   |   |
|---|---|
| ● Making sure a doctor or dentist contracts with the plan | ● Claims                                |
| ● Benefit coverage questions/ID cards                     | ● Choosing a doctor or dentist          |
|   | ● Making sure prescriptions are covered |

#### **Need help with SEBB My Account? Contact SEBB's call center:**

- October 26 - November 23, 2020
- 1-855-548-3100
- Monday through Friday, 8:00am - 5:00pm for help with:
  - Secure Access Washington (SAW) registration
  - SEBB My Account screen navigation
  - Uploading documents

#### **Contact the Benefits Specialist directly for help with:**

- |  |                                 |
|--|---------------------------------|
| ● Eligibility, enrollments, or changes to accounts | ● Adding or removing dependents |
| ● Premium surcharge questions                      | ● Payroll deduction information |
| ● Updating name, address, phone number, and email  | ● Getting paper forms           |

### **SEBB Facebook Live event - In case you missed it**

Last week the Health Care Authority hosted a School Employee Benefits Facebook Live event to talk about plan changes, open enrollment, and more. If you missed it and would like to view the recording on demand, you can view it on the Health Care Authority's Youtube page:

- Part 1: <https://www.youtube.com/watch?v=LAVyKmCERt0>
- Part 2: <https://www.youtube.com/watch?v=EipV21KoH6U>